



Customer Support

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Energy In Action **Bill Back** **Important Messages**

Service To BRIAN BUTLER 24 PRINCETON ST S1 MEDFORD, MA 02155	Account Number 4438413457	Next Meter Reading 05/08/2012
	Rate R-3 Res. Heating	Bill Date 04/09/2012

CURRENT BILL ITEMIZED		SUMMARY OF CHARGES	
In 31 days you used 21 therms			
04/09/2012 reading ACTUAL	8861	Total Current Charges	\$36.29
03/09/2012 reading ACTUAL	<u>8841</u>	Amount Due Last Bill	\$61.56
CCF Used for METER # 00K416504	20		
Thermal Factor	<u>x1.0395</u>	Please Pay Upon Receipt	\$97.85
Total therms used	21		
Your Cost is determined as follows:		GAS USE HISTORY	
Minimum Charge	\$10.64	-----Days Therms -----Days Therms	
\$.3432 per day for 31 days		Apr 12 31 Act 21 ---Sep 11 31 Act 0	
First 21.0 therms @ \$.3938	8.27	Mar 12 29 Act 42 ---Aug 11 29 Act 1	
Distribution Adjustment:		Feb 12 30 Act 50 ---Jul 11 31 Act 1	
21 therms x 0.14590 per therm	<u>3.06</u>	Jan 12 32 Act 48 ---Jun 11 31 Act 2	
GAS DELIVERY CHARGE	\$21.97	Dec 11 30 Act 13 ---May 11 91 Act 5	
GAS SUPPLY CHARGE		Nov 11 30 Act 10 ---Feb 11 13 Act 0	
@ .68210 /therm	<u>\$14.32</u>	Oct 11 31 Act 3 ---Jan 11 355 Act 4	
TOTAL CURRENT CHARGES	\$36.29		

MESSAGES

-----URGENT REMINDER-----
 You have not responded to our previous notices and your account is seriously delinquent. If you have already made payment, thank you. If you have a financial problem you may be eligible for a deferred payment agreement that can bring your past bills up to date with monthly payments. If eligible, this is available using our automated telephone services at the Customer Assistance number above and online at www.nationalgridus.com.

Need assistance Although we provide both natural gas and electricity, customer assistance for each service is handled separately. Please use the telephone number above for calls regarding gas service only.

*** Win the winter bill battle Join our Balanced Billing program instead of paying the full amount of this bill and pay level monthly installments for the next 11 months. Just pay \$24.00 within the next 18 days to start the Balanced Billing plan. It doesn't cost any more. It's the easy way to pay. Call the Customer Assistance telephone number above for more information.

Your unique online Access Code is: 928CAEC

We're online, anytime View and pay your bill, check your balance, submit meter readings. The code above provides free, instant access with My Account -visit www.nationalgridus.com. Many automated services are also available at the telephone number above.

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