# **BUILDINGENERGY BOSTON**

## ReVision Energy Training Center: An Innovative Workforce Development Program

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Curated by Maria Washington (Byggmeister) and Heather Iworsky (ReVision Energy)

Northeast Sustainable Energy Association (NESEA) March 1, 2022

# SESSION AGENDA

- Electrical licensing in northern New England
- History of REEAP
- Implementing a clean energy apprenticeship
- ReVision Energy's apprenticeship progress
- Lessons learned and future plans
- Q&A



## ASTRID BLANCO

- Talent & Culture Development Coordinator
- Leads hiring efforts
- Orients new hires
- Liaison between apprentices and State Dept. of Labor
- HR support for apprentices
- Maintains key documentation for REEAP and apprentices
- Key facilitator of companywide Justice, Equity, Diversity, and Inclusion (JEDI) efforts



# VAUGHAN WOODRUFF

- Director, ReVision Energy Training Center
- Former founder and CEO of Insource Renewables
- Lead Instructor in DOE's Solar Instructor Training Network in mid-00s
- Developed and delivered curriculum for SEI, Heatspring, NYSERDA, and IREC
- Former chair of Maine's solar industry trade association
- Responsible for implementation and expansion of ReVision's workforce development efforts







#### **Branch Offices**



#### Technologies

# Electrical Licensing Northern New England





#### Figure 6: Solar Industry Workforce Path to 30% by 2030

from The Solar+ Decade: Leading the Energy Transition, Solar Energy Industries Association

#### Workforce Projections

## "Electrical Installations"

- Installation, repair, alteration, and maintenance of electrical equipment
- In Maine, racking is not considered electrical equipment for the purposes of defining "electrical installations"
- In New Hampshire and Massachusetts, racking that is part of the bonding system is considered electrical installations
- State laws and rules define licensing requirements for electrical installations

### Licensing Requirements



### **Licensing Ratios**

- Journeyperson and Master Electrician licenses allow for supervision of electrical apprentices or electrical helpers
- In Maine, two apprentices can be supervised by a Journeyperson or Master; only one helper can be supervised
- In New Hampshire, up to two apprentices can be supervised by a Journeyperson or Master
- In Massachusetts, a Journeyperson or Master can supervise one unlicensed worker

### Licensing Requirements

## Why Should We Focus on DEI Efforts?

- Human rights for all
- Aligned with company mission and B Corp values
- Value in diverse experiences and perspectives
- Representing the communities we serve
- Expanding customer base
- Labor constraints





### Justice, Equity, Diversity, Inclusion



#### **Population Demographics**

#### Race and Ethnicity in the United States: 2010 Census and 2020 Census

Pick a topic. --> Race by Ethnicity Hispanic Origin

Select a question:					
What percentage was each group in 2020?	How has each group changed since 2010?	What are facts for my state or county?			

To view specific groups: (1) Use the first drop-down filter to select a race group, (2) Use the second drop-down filter to select Total Population, Hispanic or Latino, or Not Hispanic or Latino, and (3) Hover over the map to view statistics for each state. The list on the left shows states (or state equivalents) ranked by the percentage for the selected group out of the total population, Hispanic or Latino population, or not Hispanic or Latino population. Use the filter on the right of the map to view county-level statistics for your state.



urce: 2010 Census Redistricting Data (Public Law 94-171) Summary File: 2020 Census Redistricting Data (Public Law 94-171) Summary File Additional Information is available for: Race, Ethnicity, Race and Ethnicity Data in the 2020 Census

#### **Population Demographics**

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Source: 2010 Census Redistricting Data (Public Law 94-171) Summary File: 2020 Census Redistricting Data (Public Law 94-171) Summary File Additional Information is available for: Bare, Ethnicity, Bare and Ethnicity Data in the 2020 Census

#### **Population Demographics**

# Figure 3. Trades Education Enrollment Relative to U.S. High School and CTE Students 2016-17<sub>28</sub> (n=32 states)



\*NCES https://nces.ed.gov/programs/digest/d18/tables/dt18\_203.10.asp. \*\*Perkins Data Explorer. https://perkins.ed.gov/pims/DataExplorer/CTEParticipant: \*\*\*JFF research. Based on data from 32 states for 2016-17.

#### National Skilled Trades Statistics

Trade Area	Total Job Openings 2018-2028 (n = 32 states)	Enrollments 2016–17 ( <i>n</i> varies by trade)*	Enrollments as a Percentage of Openings	
Construction	3,992,744	191,907	5%	
Advanced Manufacturing	2,149,971	161,828	8%	
Automotive	876,778	235,968	27%	
Carpentry	817,878	84,766	10%	
Electrical	700,721	41,446	6%	
Plumbing	490,302	16,501	3%	
Welding	403,684	121,050	30%	
HVAC	318,589	18,986	6%	
Total	9,750,667	872,452	10%	

#### Figure 7. Trades Education Enrollments 2016-17 in Relation to Job Openings 2018-2028

Total Job Openings are provided for the 32 states that provided enrollment data.<sub>39</sub> \*Enrollment n for states reporting varies by trade area: Construction (29), Advanced Manufacturing (27), Automotive (31), Carpentry (26), Electrical (26), Plumbing (19), Welding (29), HVAC (21) Sources: Total Job Openings: Emsi 2019; Enrollment: JFF research.

#### National Skilled Trades Statistics

## **ReVision Energy Launched JEDI in 2020**





#### Climate Justice = Social Justice

Culture and Talent **Development Diversity goals** Employ Veterans, Women, Minorities, those with Disabilities Help company culture transition

**Education and Training** 

**Bias training for** 

for children

•

Environmental Education

Apprentice Training (RETC)

**Courageous Conversations** 

#### THE FIVE **PILLARS OF JEDI**

heard

Advocacy and Partnerships

Voter registration

Policy awareness

Expanding Access to Solar Power Purchase Agreements **Community Solar Projects** Solar on Schools Solar on non-profits LMI Solar

Tools to make your voice **Retention and** Mentorship: ALECTRONA Support women in at ReVision Encourge women to be a part of the Industry LGTBQ+ advocay and Support

# Electrical Apprenticeship History 2018-2021



### **RETC Startup in New Hampshire**

- RETC was established in 2018 as the ReVision Energy <u>Technical</u> Center
- Established to help fill the need for Apprentices and Electricians
- Provides a career path within clean energy
- Minimize turnover
- Allow Apprentice opportunities to those who would not have had the chance otherwise
- Started in New Hampshire
- Allowed for a self-paced leaning model first of its kind

### **RETC History**

## Expanding to Maine

- In 2019 RETC expanded into Maine and we registered with the Department of Labor
- First year setting Diversity hiring numbers for hiring Apprentices
- Learned new lessons from offering Apprenticeship in more than one state
- Started building a training facility at our South Portland location







2019 RETC Electrical Program NH/MA

2019 RETC Electrical Program ME

**RETC's Training Center February 21<sup>st</sup>, 2020** 

JL

### **COVID** Response & A Broader Vision

- Rebranded in 2020 from the ReVision Energy <u>Technical</u> Center to the ReVision Energy <u>Training</u> Center
- Goal of expanding the program further and provide training for those outside of electrical apprenticeship
- The self-paced hybrid model helped us adjust to the global pandemic
- Co-owner led virtual classes were used to supplement OJT hours and replace in-person learning

#### **RETC History**













### Expanding Workforce Development

- In February 2021, employee-owned B Corp Insource Renewables joined forces with ReVision Energy
- Transitioned RETC leadership to Vaughan
- Delineated electrical apprenticeship program from RETC through rebranding as ReVision Energy Electrical Apprenticeship Program (REEAP)
- Building additional onboarding and training tracks for those outside of REEAP, including Design, Sales, and Service teams

#### **RETC History**

Program Implementation Electrical Apprenticeship

### Apprenticeship Structure

• On-the-Job Learning (OJL) aligned with federally-approved electrician occupation title



#### **Program Implementation**

#### **APPRENTICESHIP.GOV**

EMPLOYERS \* EDUCATORS \* RESOURCES \* HELP



#### HOME / APPRENTICESHIP OCCUPATIONS / LISTINGS

BROWSE BY INDUSTRY	SEARCH BY OCCUPATION				
Search by Occupation		SEARCH			
Learn more about how t	o use the information provide	<u>d here</u>			

#### Electricians

Install, maintain, and repair electrical wiring, equipment, and fixtures. Ensure that work is in accordance with relevant codes. May install or service street lights, intercom systems, or electrical control systems.

#### 🛧 Registered Occupation 🚯

**ONET Title:** Electricians

ONET Code: 47-2111.00

#### Alternative Occupations Titles:

Control Electrician; Electrician; Industrial Electrician; Inside Wireman; Maintenance Electrician; Mechanical Trades Specialist; Wireman; Electrician, Maintenance; Lightning Protection Technician (Conventional System); Residential Wireman; Protective-signal Repairer; Street-light Servicer; Electrician; Temporary Services Electrician (Existing Title:  $\Phi$ Electrician (Ship And Boat)); Electrician, Maintenance; Production Machinery Electrician (Existing Title: Electrician, Maintenance); Electrician, Maintenance; Neon-sign Servicer; Residential Wireman; Electrician (Water Trans); Neon-sign Servicer; Protective-signal Repairer;

#### **Approved Occupations Titles**

The occupation title(s) listed below have been vetted by industry and approved by the U.S. Department of Labor for use In a Registered Apprenticeship Program. In some instances, there may be more than one occupational title to select from based on specific employer foci and needs. Each title includes a set of occupational **Work Process Schedules (WPS)** that provide employers with an approved set of work activities and educational coursework to help you get started creating your program.

#### Open all Close all

CAREER SEEKERS \*

- + Electrician, Maintenance
- Lightning Protection Technician (Conventional System)
- + Residential Wireman
- + Protective-Signal Repairer

#### Federal-Approved Apprenticeship Occupations



Office of Apprenilceship U.S. Department of Labor

#### Work Process Schedule

Electrician			
Job Description: Install, maintain, and repair elec work is in accordance with relevant codes. May ins electrical control systems.			
RAPIDS Code: 0159	O*NET Code: 47-2111.00		
Estimated Program Length:			
Apprenticeship Type: D Competency-Based	I Time-Based	Hybrid	
Service and Service and Administration			

#### Suggested On-the-Job Learning Outline

Plan layout of construction, installation, or repairs.	Approximate Hours
A. Plan layout and installation of electrical wiring, equipment, or fixtures, based on job specifications and local codes.	
Total Hours	

Install electrical components, equipment, or systems.	Approximate Hours
A. Connect wires to circuit breakers, transformers, or other components.	
B. Install ground leads and connect power cables to equipment, such as motors.	
C. Assemble, install, test, or maintain electrical or electronic wiring, equipment, appliances, apparatus, or fixtures, using hand tools or power tools.	
<ul> <li>Fasten small metal or plastic boxes to walls to house electrical switches or outlets.</li> </ul>	
Total Hours	

### Federal-Approved Apprenticeship Occupations

### Apprenticeship Structure

- On-the-Job Learning (OJL) aligned with federally-approved electrician occupation title
- Apprenticeships are registered with state Department of Labor
- Apprentices are registered with state Department of Labor



#### **Program Implementation**

Features RAP20-7331 SSO for Ir	nternal Staff - Auto-Enroll Fu SAML LOGIN.gov - Convert I Ire on 2/17/2022 ***	updates have been deployed to the pro utures Users into 550 Users and Enroll <b>View more</b>	bduction environm	nent including: StateSelect		County		Batch Si 250
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## Apprentice Registration

### Apprenticeship Structure

- On-the-Job Learning (OJL) aligned with federally-approved electrician occupation title
- Apprenticeships are registered with state Department of Labor
- Apprentices are registered with state Department of Labor
- Related Technical Instruction (RTI) approved by state electrician licensing boards in Maine and New Hampshire



### **Program Implementation**



Electricians' Examining Board Home Board Meeting Information Contact Us Laws & Rules File a Complaint Licensing Online Services Examinations Applications & Forms Frequently Asked Questions

#### **Electricians' Examining Board**

Welcome to the website of the Office of Professional and Occupational Regulation, an agency within the Department of Professional and Financial Regulation. We appreciate your visit to our homepage and we look forward to assisting you.

Although our building in Gardiner, Maine is not open to the public due to the COVID-19 health emergency, our staff remains available to resolve your complaints, answer your questions, and continue to deliver high-quality services to consumers and regulated industries.

Please <u>contact us</u> by email or by phone or through our other online services, and we will assist you.

You may follow this link to the Secretary of State's office to view a list of board members. Members of the public should not contact board members with questions or comments. All questions, comments or any other board-related matters must be directed to the Board's administrator. (<u>Catherine.M.Carroll@maine.gov</u> 207-624-8605)

#### Purpose

The Electricians' Examining Board was established to protect the public from hazards arising from the use of electricity for light, heat, power and other purposes through the regulation of electricians in Maine.

The primary responsibility of the Board is to ensure the competency of electricians through examination; to issue licenses to those qualified to hold the title of Master electrician, Journeyman electrician, Limited electrician, Apprentice electrician, Journeyman-in-training electrician or Helper electrician; to investigate complaints of noncompliance with or violations of the law and board rules; and to issue permits.

#### GET NOTIFIED

Enter your email below for the latest Electricians' Examining Board news, information and updates.

#### **ONLINE SERVICES**

Eile a Complaint Apply for a License Apply to take an Exam Reinstate a License Renew a License Apply for an Electrical Permit Apply for a Single-Family Dwelling Certification Update Contact Information Request a Duplicate License Change Account Information Verify a License

#### CONTACT

Electricians' Examining Board 35 State House Station Augusta, ME 04333-0035

#### Licensing Requirements


Business Entity (including corporations, LLC's and partnerships)

#### **Contact Information:**

icensing Requiremen
Forms & Documents
Education Requirements
Applications
License information

### Apprenticeship Structure

- On-the-Job Learning (OJL) aligned with federally-approved electrician occupation title
- Apprenticeships are registered with state Department of Labor
- Apprentices are registered with state Department of Labor
- Related Technical Instruction (RTI) approved by state electrician licensing boards in Maine and New Hampshire
- Approved for 2-year house wiring apprenticeship in Maine
- Approved for 4-year journeyperson apprenticeship in NH
- Massachusetts apprentices participate in NH program

#### Program Implementation

### **Apprentice Experience**

- OJL Begins Upon Hire
- Onboarding consists of Apprentice Registration, Apprentice Electrical Licensing, and Academic Enrollment
- Academic year begins in September and continues through May
- Significant portion of RTI is asynchronous
- In-person training from January-May
- Average of 5 hours per week of RTI
- Apprenticeship participation is a condition of employment for majority of participants

#### **Program Implementation**

Apprenticeship Progress Licensing and JEDI Goals

# Licensing through REEAP

- Limited House Wiring Licensing in Maine
  - 14 have successfully passed licensing exam
  - 9 are waiting to test
  - 7 slated for completion in 2022
- Journeyperson Licensing in New Hampshire
  - First round of Apprentices completed the 4-year program in 2021
  - 4 have successfully passed licensing exam
  - 2 are waiting to test
  - 16 slated for completion in 2022

# Apprenticeship Progress

# Diversity Goals - 2019

- 1% of Install hires will be female
- 1% of Install/Ops hires will be minorities
- 22.8% of hires in 2019 were women or minorities





# Diversity Outcomes - 2019

- RETC Apprentices across all branches: 66
- % female apprentices: (3.03%)
- Total Electricians across all branches: 29
- % female electricians: (6.9%)

#### **RETC and JEDI**





#### **Rise & Diversify Breakfast**

ST. LUKE'S CATHEDRAL The Episcopal Diocese of Maine Portland, Maine Celebrating 150 Years



DHHS Home > Office of Health Equity > New Hampshire Refugee Program





DOVER Adult Learning Center





**2019 CONFERENCE** 

**ESAC** 

Massachusetts Rehabilitation Commission (MRC)

New England Women in Energy and the Environment

# 2020 Hiring

- Total Hires: 47
  - 43% of our hires were a part of a target group for hiring
  - 25% Identified as Female
  - 8.5% Identified as Racial Minority
  - 4% Identified as having a Disability
  - 10.6% Identified as a Veteran
- 14 Apprentice Hires
  - 7% Identified as Female
  - 7% Identified as Racial Minority
  - 7% Identified as having a Disability
  - 14% Identified as a Veteran

#### Apprenticeship Progress

# 2021 Hiring

#### • Total Hires: 84

- 53.5% of our hires were a part of a target group for hiring
- 32% Identified as Female
- 11% Identified as Racial Minority
- 7% Identified as having a Disability
- 11% Identified as a Veteran
- 19 Apprentice Hires
  - 26% Identified as Female
  - 5% Identified as Racial Minority
  - 10% Identified as having a Disability
  - 10% Identified as a Veteran



# **Retention Efforts**

- Feedback channels surveys, open forum discussions, etc
- Mentorship
- Increasing Electrician Engagement
- Celebrating next steps
- Advisory Board
- Regular check-ins with Apprentices and Managers

# $\sim$

# Apprenticeship Progress

Strategic Planning Lessons Learned & Future Plans

# Strengthening REEAP

 In 2021, harmonized program between New Hampshire and Maine

#### Lessons Learned & Future Plans

#### Year One

OSH101	Safety I - Introduction to PV Installation Safe	ety 15
EAP101	Blueprint Reading	45
EAP102	Electricity I	45
EAP103	Electricity II	45
		Total hours: 150

### Harmonizing Curriculum

#### Year Two

EAP201	Controls I - House Wiring	45
EAP202	Understanding the 2020 National Electrical Code I	45
EAP203	Understanding the 2020 National Electrical Code II	45
EAP204	Understanding the 2020 National Electrical Code III	15
	Total hours:	150

# Harmonizing Curriculum

#### Year Three

EAP301	Solar PV Systems, Energy Storage, and the 2020 NEC	45
EAP302	Electrical Vehicle Charging and the 2020 NEC	15
OSH201	Safety II - Electrical Safety	15
MAT101	Electrician's Math I	45
EAP303	Motor Controls	30
	Total hours:	150



### Harmonizing Curriculum

#### Year Four

BUS201	Business Leadership	30
EAP401	Electrical Estimating	30
MAT102	Electrician's Math II	45
EAP402	Journeyperson Exam Preparation, 2020 NEC	45
	Total hou	rs: 150



# **Strengthening REEAP**

- In 2021, harmonized program between New Hampshire and Maine
- Moved online content into new learning management system (LMS) – Moodle Workplace



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REVISION ENERGY TRAINING CENTER REVISION ENERGY - ENGLISH FOR WORKPLACE - UNITED STATES (EN_US_WP) -		¢ 🎟 🔮
II Welcome to RETC! Welcome to Moodle Workplace and the ReVision Energy Training Center (RETC) online learning portal. RETC is ReVision Energy's <u>innovative workforce development arm</u> that is focused on providing industry-leading training resources to our fellow co-owners to serve their profession development and to further our company's mission. Courses offered through the RETC Online Learning Portal include a mix of fully online courses, hybrid courses that include a combination of online instruction and in-person training, and	nal	time-of-use metering
apprenticeship training that integrates theory across our standard work activities. If you have any questions about additional courses or navigating Moodle Workplace, please co the RETC Director <u>Vaughan Woodruff</u> at (207) 487-1005, via email		Add a new entry View all entries
at <u>vwoodruff@revisionenergy.com</u> , or via Microsoft Teams.	TRAINING CENTER	If Calendar     Image: Calendar       September 2021     Image: Calendar       Sun Mon Tue     Wed Thu Fri Sat       1     2     3
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### Learning Management System (LMS)

# **Strengthening REEAP**

- In 2021, harmonized program between New Hampshire and Maine
- Moved online content into new learning management system (LMS) – Moodle Workplace
- Intentionality with integrating academic content with OJT

#### **Lessons Learned & Future Plans**

Apprentice Name *		
Nea J	46,	
Activity Date *		
12/14/2021		
MM/dd/yyyy		
Overhead spans		
Maximum length of overhead span *		
50	feet	
Conductor size of overhead span *		
8 AWG	8	
Does the overhead span have a messenger	vire? *	
C Yes		
C No		
Is the wire size adequate for the overhead s	pan? *	
₢ Yes		







# **Strengthening REEAP**

- In 2021, harmonized program between New Hampshire and Maine
- Moved online content into new learning management system (LMS) – Moodle Workplace
- Intentionality with integrating academic content with OJT
- Relaunch and expansion of in-person training
- Integration with new apprentice onboarding
- Informing hiring process
- Diversifying academic tracks PV install, Thermal, PV O&M, crew leadership

#### **Lessons Learned & Future Plans**

