



Customer Support

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Energy In Action **Bill Back** **Important Messages**

Service To BRIAN BUTLER 24 PRINCETON ST S1 MEDFORD, MA 02155	Account Number 4438413457	Next Meter Reading 02/07/2012
	Rate R-3 Res. Heating	Bill Date 01/10/2012

CURRENT BILL ITEMIZED		SUMMARY OF CHARGES	
In 32 days you used 48 therms			
01/10/2012 reading ACTUAL	8753	Total Current Charges	\$73.97
12/09/2011 reading ACTUAL	<u>8707</u>	Amount Due Last Bill	\$72.61
CCF Used for METER # 00K416504	46		
Thermal Factor	<u>x1.0466</u>	Please Pay Upon Receipt	\$146.58
Total therms used	48		
Your Cost is determined as follows:		GAS USE HISTORY	
Minimum Charge	\$11.01	-----Days Therms -----Days Therms	
\$.3440 per day for 32 days		Jan 12 32 Act 48 ---Jun 11 31 Act 2	
First 42.7 therms @ \$.3938	16.82	Dec 11 30 Act 13 ---May 11 91 Act 5	
Next 5.3 @ \$.4785	2.54	Nov 11 30 Act 10 ---Feb 11 13 Act 0	
Distribution Adjustment: 48 therms x 0.14590 per therm	<u>7.00</u>	Oct 11 31 Act 3 ---Jan 11 355 Act 4	
GAS DELIVERY CHARGE	\$37.37	Sep 11 31 Act 0 ---Feb 10 29 Act 0	
GAS SUPPLY CHARGE @ .76260 /therm	<u>\$36.60</u>	Aug 11 29 Act 1 ---Jan 10 31 Act 0	
TOTAL CURRENT CHARGES	\$73.97	Jul 11 31 Act 1 ---Dec 09 32 Act 0	

MESSAGES

-----URGENT REMINDER-----
 You have not responded to our previous notices and your account is seriously delinquent. If you have already made payment, thank you. If you have a financial problem you may be eligible for a deferred payment agreement that can bring your past bills up to date with monthly payments. If eligible, this is available using our automated telephone services at the Customer Assistance number above and online at www.nationalgridus.com.

Need assistance Although we provide both natural gas and electricity, customer assistance for each service is handled separately. Please use the telephone number above for calls regarding gas service only.

Your unique online Access Code is: 928CAEC

We're online, anytime View and pay your bill, check your balance, submit meter readings. The code above provides free, instant access with My Account -visit www.nationalgridus.com. Many automated services are also available at the telephone number above.

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