



Customer Support

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Energy In Action Bill Back Important Messages

Service To BRIAN BUTLER 24 PRINCETON ST S1 MEDFORD, MA 02155	Account Number 4438413457	Next Meter Reading 11/06/2012
	Rate R-3 Res. Heating	Bill Date 10/10/2012

CURRENT BILL ITEMIZED		SUMMARY OF CHARGES	
In 29 days you used 5 therms			
10/10/2012 reading ACTUAL	8888	Total Current Charges	\$14.98
09/11/2012 reading ACTUAL	<u>8883</u>	Amount Due Last Bill	\$26.33
CCF Used for METER# 00K416504	5	Your Total Payments since last bill. Thank you.	\$-26.33
Thermal Factor	<u>x1.0309</u>		
Total therms used	5		
Your Cost is determined as follows:		Please Pay Upon Receipt	\$14.98
Minimum Charge	\$10.27	GAS USE HISTORY	
\$.3541 per day for 29 days		-----Days Therms -----Days Therms	
First 5.0 therms @ \$.2153	1.08	Oct 12 29 Act 5 ---Mar 12 29 Act 42	
Distribution Adjustment:		Sep 12 34 Act 3 ---Feb 12 30 Act 50	
5 therms x 0.14700 per therm	<u>.74</u>	Aug 12 29 Act 3 ---Jan 12 32 Act 48	
GAS DELIVERY CHARGE	\$12.09	Jul 12 32 Act 5 ---Dec 11 30 Act 13	
GAS SUPPLY CHARGE		Jun 12 30 Act 5 ---Nov 11 30 Act 10	
@ .57790 /therm	<u>\$2.89</u>	May 12 30 Act 6 ---Oct 11 31 Act 3	
TOTAL CURRENT CHARGES	\$14.98	Apr 12 31 Act 21 ---Sep 11 31 Act 0	

MESSAGES

Need assistance Although we provide both natural gas and electricity, customer assistance for each service is handled separately. Please use the telephone number above for calls regarding gas service only.

*** Win the winter bill battle Join our Balanced Billing program instead of paying the full amount of this bill and pay level monthly installments for the next 11 months. Just pay \$20.00 within the next 18 days to start the Balanced Billing plan. It doesn't cost any more. It's the easy way to pay. Call the Customer Assistance telephone number above for more

information.

Your unique online Access Code is: 928CAEC

We're online, anytime View and pay your bill, check your balance, submit meter readings. The code above provides free, instant access with My Account -visit www.nationalgridus.com. Many automated services are also available at the telephone number above.

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