



Customer Support

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**My Account** You are viewing account information.

**Energy In Action** **Bill Back** **Important Messages**

<b>Service To</b> BRIAN BUTLER 24 PRINCETON ST S1 MEDFORD, MA 02155	<b>Account Number</b> 4438413457	<b>Next Meter Reading</b> 12/07/2012
	<b>Rate R-3</b> Res. Heating	<b>Bill Date</b> 11/08/2012

CURRENT BILL ITEMIZED		SUMMARY OF CHARGES	
<b>In 28 days you used 9 therms</b>			
11/07/2012 reading ACTUAL	8897	Total Current Charges	\$19.92
10/10/2012 reading ACTUAL	<u>8888</u>	Amount Due Last Bill	\$14.98
CCF Used for METER # 00K416504	9		
Thermal Factor	<u>x1.0311</u>	<b>Please Pay Upon Receipt</b>	<b>\$34.90</b>
Total therms used	9		
<b>Your Cost is determined as follows:</b>		<b>GAS USE HISTORY</b>	
Minimum Charge	\$10.50	-----Days Therms -----Days Therms	
\$ .3750 per day for 28 days		Nov 12 28 Act 9 ---Apr 12 31 Act 21	
First 9.0 therms @ \$.2908	2.62	Oct 12 29 Act 5 ---Mar 12 29 Act 42	
Distribution Adjustment:		Sep 12 34 Act 3 ---Feb 12 30 Act 50	
9 therms x 0.16010 per therm	<u>1.44</u>	Aug 12 29 Act 3 ---Jan 12 32 Act 48	
GAS DELIVERY CHARGE	\$14.56	Jul 12 32 Act 5 ---Dec 11 30 Act 13	
GAS SUPPLY CHARGE		Jun 12 30 Act 5 ---Nov 11 30 Act 10	
@ .59580 /therm	<u>\$5.36</u>	May 12 30 Act 6 ---Oct 11 31 Act 3	
<b>TOTAL CURRENT CHARGES</b>	<b>\$19.92</b>		

**MESSAGES**

Need assistance Although we provide both natural gas and electricity, customer assistance for each service is handled separately. Please use the telephone number above for calls regarding gas service only.

Beginning in November 2012, your billing rate component of you bill contains a Revenue Decoupling Adjustment Factor Surcharge of \$0.0312 per therm. Please see Company website.

Your unique online Access Code is: 928CAEC

We're online, anytime View and pay your bill, check your balance,

submit meter readings. The code above provides free, instant access with My Account -visit [www.nationalgridus.com](http://www.nationalgridus.com). Many automated services are also available at the telephone number above.

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For gas consumption from November 1, 2012 to April 30, 2013, winter gas rates will be in effect. The Gas Supply Charge has increased from last month's charge of \$0.5779 per therm to \$0.6320 per therm . The increase is due to higher projected gas commodity costs.

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