



Customer Support

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**Energy In Action**      **Bill Back**      **Important Messages**

<b>Service To</b> BRIAN BUTLER 24 PRINCETON ST S1 MEDFORD, MA 02155	<b>Account Number</b> 4438413457	<b>Next Meter Reading</b> 01/09/2013
	<b>Rate R-3</b> Res. Heating	<b>Bill Date</b> 12/10/2012

CURRENT BILL ITEMIZED		SUMMARY OF CHARGES	
<b>In 33 days you used 23 therms</b>			
12/10/2012 reading ACTUAL	8919	Total Current Charges	\$41.40
11/07/2012 reading ACTUAL	<u>8897</u>	Amount Due Last Bill	\$34.90
CCF Used for METER# 00K416504	22	Your Total Payments since last bill. Thank you.	\$-34.90
Thermal Factor	<u>x1.0293</u>	<b>Please Pay Upon Receipt</b>	<b>\$41.40</b>
Total therms used	23	<b>GAS USE HISTORY</b>	
<b>Your Cost is determined as follows:</b>		-----Days Therms -----Days Therms	
Minimum Charge	\$12.38	Dec 12 33 Act 23 ---May 12 30 Act 6	
\$ .3751 per day for 33 days		Nov 12 28 Act 9 ---Apr 12 31 Act 21	
First 23.0 therms @ \$.4431	10.19	Oct 12 29 Act 5 ---Mar 12 29 Act 42	
Distribution Adjustment:		Sep 12 34 Act 3 ---Feb 12 30 Act 50	
23 therms x 0.18650 per therm	<u>4.29</u>	Aug 12 29 Act 3 ---Jan 12 32 Act 48	
GAS DELIVERY CHARGE	\$26.86	Jul 12 32 Act 5 ---Dec 11 30 Act 13	
GAS SUPPLY CHARGE		Jun 12 30 Act 5 ---Nov 11 30 Act 10	
@ .63200 /therm	<u>\$14.54</u>		
<b>TOTAL CURRENT CHARGES</b>	<b>\$41.40</b>		

**MESSAGES**

Need assistance Although we provide both natural gas and electricity, customer assistance for each service is handled separately. Please use the telephone number above for calls regarding gas service only.

\*\*\* Win the winter bill battle Join our Balanced Billing program instead of paying the full amount of this bill and pay level monthly installments for the next 11 months. Just pay \$21.00 within the next 18 days to start the Balanced Billing plan. It doesn't cost any more. It's the easy way to pay. Call the Customer Assistance telephone number above for more

information.

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Your unique online Access Code is: 928CAEC

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