



Customer Support

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Energy In Action Bill Back Important Messages

<b>Service To</b> BRIAN BUTLER 24 PRINCETON ST S1 MEDFORD, MA 02155	<b>Account Number</b> 4438413457	<b>Next Meter Reading</b> 03/08/2012
	<b>Rate R-3</b> Res. Heating	<b>Bill Date</b> 02/09/2012

CURRENT BILL ITEMIZED		SUMMARY OF CHARGES	
<b>In 30 days you used 50 therms</b>			
02/09/2012 reading ACTUAL	8801	Total Current Charges	\$75.12
01/10/2012 reading ACTUAL	<u>8753</u>	Amount Due Last Bill	\$146.58
CCF Used for METER # 00K416504	48		
Thermal Factor	<u>x1.0402</u>	<b>Please Pay Upon Receipt</b>	<b>\$221.70</b>
Total therms used	50		
<b>Your Cost is determined as follows:</b>		<b>GAS USE HISTORY</b>	
Minimum Charge	\$10.30	-----Days Therms -----Days Therms	
\$ .3433 per day for 30 days		Feb 12 30 Act 50 ---Jul 11 31 Act 1	
First 40.0 therms @ \$.3938	15.75	Jan 12 32 Act 48 ---Jun 11 31 Act 2	
Next 10.0 @ \$.4785	4.79	Dec 11 30 Act 13 ---May 11 91 Act 5	
Distribution Adjustment:		Nov 11 30 Act 10 ---Feb 11 13 Act 0	
50 therms x 0.14590 per therm	<u>7.30</u>	Oct 11 31 Act 3 ---Jan 11 355 Act 4	
GAS DELIVERY CHARGE	\$38.14	Sep 11 31 Act 0 ---Feb 10 29 Act 0	
GAS SUPPLY CHARGE		Aug 11 29 Act 1 ---Jan 10 31 Act 0	
@ .73950 /therm	<u>\$36.98</u>		
<b>TOTAL CURRENT CHARGES</b>	<b>\$75.12</b>		

MESSAGES

-----URGENT REMINDER-----  
 You have not responded to our previous notices and your account is seriously delinquent. If you have already made payment, thank you. If you have a financial problem you may be eligible for a deferred payment agreement that can bring your past bills up to date with monthly payments. If eligible, this is available using our automated telephone services at the Customer Assistance number above and online at [www.nationalgridus.com](http://www.nationalgridus.com).

Need assistance Although we provide both natural gas and electricity, customer assistance for each service is handled separately. Please use the telephone number above for calls regarding gas service only.

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\*\*\* Win the winter bill battle Join our Balanced Billing program instead of paying the full amount of this bill and pay level monthly installments for the next 11 months. Just pay \$29.00 within the next 18 days to start the Balanced Billing plan. It doesn't cost any more. It's the easy way to pay. Call the Customer Assistance telephone number above for more information.

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Your unique online Access Code is: 928CAEC

We're online, anytime View and pay your bill, check your balance, submit meter readings. The code above provides free, instant access with My Account -visit [www.nationalgridus.com](http://www.nationalgridus.com). Many automated services are also available at the telephone number above.

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For gas consumption from November 1, 2011 to April 30, 2012, winter gas rates will be in effect. The Gas Supply Charge has decreased from last month's charge of \$0.7626 per therm to \$0.6821 per therm . The decrease is due to lower projected gas commodity costs.

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