



Customer Support

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Energy In Action **Bill Back** **Important Messages**

Service To BRIAN BUTLER 24 PRINCETON ST S1 MEDFORD, MA 02155	Account Number 4438413457	Next Meter Reading 06/08/2012
	Rate R-3 Res. Heating	Bill Date 05/09/2012

CURRENT BILL ITEMIZED		SUMMARY OF CHARGES	
In 30 days you used 6 therms			
05/09/2012 reading ACTUAL	8867	Total Current Charges	\$16.65
04/09/2012 reading ACTUAL	<u>8861</u>	Amount Due Last Bill	\$97.85
CCF Used for METER # 00K416504	6		
Thermal Factor	<u>x1.0424</u>	Please Pay Upon Receipt	\$114.50
Total therms used	6		
Your Cost is determined as follows:		GAS USE HISTORY	
Minimum Charge	\$10.30	-----Days Therms -----Days Therms	
\$.3433 per day for 30 days		May 12 30 Act 6 ---Oct 11 31 Act 3	
First 6.0 therms @ \$.3317	1.99	Apr 12 31 Act 21 ---Sep 11 31 Act 0	
Distribution Adjustment:		Mar 12 29 Act 42 ---Aug 11 29 Act 1	
6 therms x 0.14630 per therm	<u>.88</u>	Feb 12 30 Act 50 ---Jul 11 31 Act 1	
GAS DELIVERY CHARGE	\$13.17	Jan 12 32 Act 48 ---Jun 11 31 Act 2	
GAS SUPPLY CHARGE		Dec 11 30 Act 13 ---May 11 91 Act 5	
@ .58020 /therm	<u>\$3.48</u>	Nov 11 30 Act 10	
TOTAL CURRENT CHARGES	\$16.65		

MESSAGES

-----URGENT REMINDER-----
 You have not responded to our previous notices and your account is seriously delinquent. If you have already made payment, thank you. If you have a financial problem you may be eligible for a deferred payment agreement that can bring your past bills up to date with monthly payments. If eligible, this is available using our automated telephone services at the Customer Assistance number above and online at www.nationalgridus.com.

Need assistance Although we provide both natural gas and electricity, customer assistance for each service is handled separately. Please use the telephone number above for calls regarding gas service only.

As of May 2012, your billing rate component of your bill contains a Revenue Decoupling Adjustment Factor Surcharge of \$0.0045 per therm. Please see Company website.

Your unique online Access Code is: 928CAEC

We're online, anytime View and pay your bill, check your balance, submit meter readings. The code above provides free, instant access with My Account -visit www.nationalgridus.com. Many automated services are also available at the telephone number above.

Beginning in May and continuing through October, off-peak rates will be in effect. These rates reflect the cost of providing service during the summer months. The Local Distribution Adjustment Factor (LDAF) which is included in delivery charge will be \$ 0.1470 per THERM .

For gas consumption from May 1, 2012 to October 31, 2012, summer gas rates will be in effect. The Gas Supply Charge has decreased from last month's charge of \$0.6821 per therm to \$0.3893 per therm . The decrease is due to lower projected gas commodity costs.

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