



Customer Support

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Energy In Action **Bill Back** **Important Messages**

Service To BRIAN BUTLER 24 PRINCETON ST S1 MEDFORD, MA 02155	Account Number 4438413457	Next Meter Reading 07/10/2012
	Rate R-3 Res. Heating	Bill Date 06/08/2012

CURRENT BILL ITEMIZED		SUMMARY OF CHARGES	
In 30 days you used 5 therms			
06/08/2012 reading ACTUAL	8872	Total Current Charges	\$14.07
05/09/2012 reading ACTUAL	<u>8867</u>	Amount Due Last Bill	\$114.50
CCF Used for METER# 00K416504	5	Your Total Payments since last bill. Thank you.	\$-114.50
Thermal Factor	<u>x1.0315</u>	Please Pay Upon Receipt	\$14.07
Total therms used	5	GAS USE HISTORY	
Your Cost is determined as follows:		-----Days Therms -----Days Therms	
Minimum Charge	\$10.30	Jun 12 30 Act 5 ---Nov 11 30 Act 10	
\$.3433 per day for 30 days		May 12 30 Act 6 ---Oct 11 31 Act 3	
First 5.0 therms @ \$.2153	1.08	Apr 12 31 Act 21 ---Sep 11 31 Act 0	
Distribution Adjustment:		Mar 12 29 Act 42 ---Aug 11 29 Act 1	
5 therms x 0.14700 per therm	<u>.74</u>	Feb 12 30 Act 50 ---Jul 11 31 Act 1	
GAS DELIVERY CHARGE	\$12.12	Jan 12 32 Act 48 ---Jun 11 31 Act 2	
GAS SUPPLY CHARGE		Dec 11 30 Act 13 ---May 11 91 Act 5	
@ .38930 /therm	<u>\$1.95</u>		
TOTAL CURRENT CHARGES	\$14.07		

MESSAGES

Need assistance Although we provide both natural gas and electricity, customer assistance for each service is handled separately. Please use the telephone number above for calls regarding gas service only.

*** Win the winter bill battle Join our Balanced Billing program instead of paying the full amount of this bill and pay level monthly installments for the next 11 months. Just pay \$17.00 within the next 18 days to start the Balanced Billing plan. It doesn't cost any more. It's the easy way to pay. Call the Customer Assistance telephone number above for more

information.

Your unique online Access Code is: 928CAEC

We're online, anytime View and pay your bill, check your balance, submit meter readings. The code above provides free, instant access with My Account -visit www.nationalgridus.com. Many automated services are also available at the telephone number above.

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