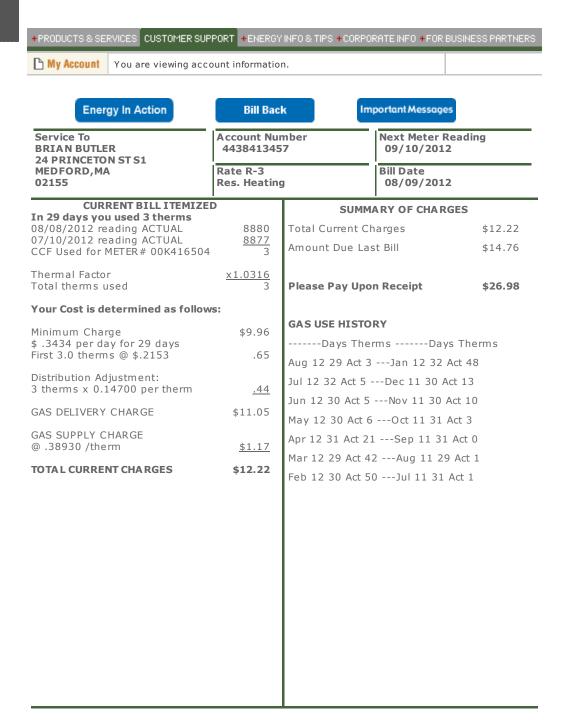
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Customer Support



MESSA GES

Need assistance Although we provide both natural gas and electricity, customer assistance for each service is handled separately. Please use the telephone number above for calls regarding gas service only.

*** Win the winter bill battle Join our Balanced Billing program instead of paying the full amount of this bill and pay level monthly installments for the next 11 months. Just pay \$20.00 within the next 18 days to start the Balanced Billing plan. It doesn't cost any more. It's the easy way to pay. Call the Customer Assistance telephone number above for more

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information.

Your unique online Access Code is: 928CAEC

We're online, anytime View and pay your bill, check your balance, submit meter readings. The code above provides free, instant access with My Account -visit www.nationalgridus.com. Many automated services are also available at the telephone number above.

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